



My Healthy News

MHLA Participants' Newsletter

My Health LA and Your Personal Information

Since the 2016 presidential election, some people have asked if it is safe for families to apply for health care programs including My Health LA (MHLA), Medi-Cal, and Covered California if the application includes members of the family who are not authorized to be in the United States. Some individuals and families have decided not to apply because they are afraid that their immigration status might be shared with immigration agents.

Do not let fear stop you or your family from enrolling or renewing your health care.

Please continue to enroll and renew your health care coverage. Workers at your medical home clinic and at Los Angeles County public

hospitals will ask you for information to find out what health program is best for you and your family. They will ask you where you live and to prove how much money you earn. You will show an ID and your date of birth. The information you provide is for enrollment into health care programs and is not shared with immigration agencies. **We keep all of this information confidential.**

Do not be afraid to go to the doctor, the clinic, the hospital or the emergency room to get the health care you or your children need. Do not let fear stop you or your family from enrolling or renewing your health care.

The MHLA program is not going away, regardless of what happens to the Affordable Care Act (or "Obamacare"). MHLA is a program run by Los Angeles County, not the federal government. MHLA partici-

pants can get medical care with no fear.

Any information you provide when applying for MHLA is only used to enroll you in the program—not for immigration enforcement purposes. This is the same for Medi-Cal and Covered California.

Do not be afraid to go to the doctor.

Leaders in the California State Legislature said, "California is – and must always be – a refuge of justice and opportunity for people of all walks, talks, ages and aspirations....California will defend its people and our progress."

Your MHLA medical home clinic and Los Angeles County hospitals have a long and proud history of caring for everyone. That includes immigrants and people who do not have money to pay for care. This has not changed.

Our doctors, nurses and medical home clinic workers care about you. We speak many languages and will protect your privacy. MHLA is still here to help you.

If you have any questions, contact MHLA Member Services at 1 (844) 744-6452. Happy New Year, and stay well.





What is the MHLA ID Card? Why Do You Need It?

Your MHLA ID Card was sent to you when you enrolled in MHLA. This card is very important for you to keep and carry. It identifies you as someone who is enrolled in MHLA. It includes the name and number of your medical home clinic where you get your health care.

It is important for you to carry your card with you at all times. If you ever have an emergency,

you should show this card when you go to a Los Angeles County clinic or hospital for emergency services, urgent care or if you are admitted to a hospital.

You need to show your MHLA ID Card when you pick up your medicines.

Please keep in mind that when you go to a County hospital or clinic, you will also be asked for

proof of identification (like a driver's license or California ID card). Everyone who goes to the County for any kind of medical care is asked to show this.


If you did not receive your MHLA ID card or have lost your card, please call MHLA Member Services as soon as possible at 1 (844) 744-6452. A new ID card will be mailed to you within a couple weeks at no cost to you.



My Health LA

Department of Health Services-Managed Care Services
1100 Corporate Center Drive, Suite 100
Monterey Park, California 91754

This is what the MHLA ID card looks like. Keep your card with you at all times.
Call MHLA Member Services at 1 (844) 744-6452 if you need a new card mailed to you.



Participant ID: **Member ID**
DOB:
Language:

MY HEALTH LA (MHLA)

MEMBER NAME

Medical Home Clinic:
Medical Home Address: BIN #012528
Medical Home Phone: PCN VENTEG
MedicalHomeAdminPhone GROUP MHLA

**THIS CARD IS FOR IDENTIFICATION ONLY
IT DOES NOT GUARANTEE ELIGIBILITY IN MHLA**

Show this card when you visit your doctor or pharmacy. If possible, go to a Department of Health Services hospital for an emergency, or call 911.

Mental Health	1-800-854-7771
Substance Abuse	1-888-742-7900
Pharmacy	1-855-444-7757
MHLA Questions	1-844-744-6452

Muestre esta tarjeta cuando consulte a su doctor o la farmacia. Si es posible, vaya a un hospital del Departamento de Servicios de Salud para una emergencia, o llame al 911.

Salud Mental	1-800-854-7771
Abuso de Sustancias	1-888-742-7900
Farmacia	1-855-444-7757
Preguntas de MHLA	1-844-744-6452

MHLA is NOT health insurance and will not cover any services, including emergency care, outside of the MHLA network. Visit <http://dhs.lacounty.gov/MHLA> for more information.

